



MOBILE PORTING AUTHORITY

ABN 58 098 028 230 ACN 098 028 230 PO Box 837, Ipswich QLD 4305 Ph: 13 36 36 www.itel.net V1.1, 30/06/04

CUSTOMER DETAILS

Company Name					
ABN	<input type="text"/>	<input type="text"/>	-	<input type="text"/>	<input type="text"/>
ACN	<input type="text"/>	<input type="text"/>	-	<input type="text"/>	<input type="text"/>
Individual Name			DOB	<input type="text"/>	/
Site Address			Postal Address	<input type="text"/>	
City/Suburb			Postcode	<input type="text"/>	
State	<input type="text"/>	Postcode	<input type="text"/>	Phone ()	Fax ()

<input type="checkbox"/>	ACCOUNT DETAILS	ITEL SERVICE DETAILS	PORTING DETAILS
Account Name	<input type="text"/>	Mobile No.	<input type="text"/>
Account Number	<input type="text"/>	IMEI No.	<input type="text"/>
Current Provider	<input type="text"/>	SIM/ESN No.	<input type="text"/>
			Start Date <input type="text"/>
			Current Network <input type="checkbox"/> GSM <input type="checkbox"/> CDMA
			Gaining Network <input type="checkbox"/> GSM <input type="checkbox"/> CDMA

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I acknowledge that: 1) I am authorised to request the porting of the above mobile numbers to iTEL and request that such mobile numbers be ported to iTEL. 2) I have been advised that by porting the above mobile numbers to iTEL that the mobile service and/or any related services associated with that mobile number may or may not be disconnected from my current mobile service provider and may result in finalization of that service. 3) I have read and understood the terms and conditions and agree that this customer authorisation form is governed by such terms. 4) I authorise my mobile number/s listed above, the network type and my request for this number to be ported to iTEL to be disclosed to other service providers to enable the porting of my mobile number to allow call and message routing, for customer and network fault management, and for prevention of fraud.

Name Signature **X** Date

5) Although I have the right to port the above mobile number/s, there may be costs and obligations associated with my existing mobile service and the porting of these mobile number/s.
6) I may be in a contract with my current mobile service provider, which may include an obligation to pay an early termination payment to that mobile service provider and may result in finalization of that service.

Name Signature **X** Date

OFFICE USE ONLY (FOR ITEL SALES REPRESENTATIVE OR AGENT ONLY)

Sales / Agent ID Name Signature



MOBILE PORTING TERMS & CONDITIONS

ABN 58 098 028 230

ACN 098 028 230

PO Box 837, Ipswich QLD 4305

Ph: 13 36 36

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1. Porting your mobile number to iTEL is covered by the "Australian Communications Industry Forum, Industry Code – Mobile Number Portability ACIF C570 June 2001" ("MNP Code"), and any bilateral arrangements. Provided your mobile number is capable of being ported, you may port it from your current mobile service provider to iTEL if that mobile number is declared portable under the ACA Numbering Plan 1997 and no exemption has been granted by the ACA. The terms of iTEL's Mobile Phone Contract as current, but which may vary from time to time, will apply to your use of the Service.
2. This Customer Authorisation is valid for 30 days from the date shown overleaf.
3. You acknowledge that:
 - (a) Only your mobile number ports to iTEL. Existing value added services (including voice mail, paging or facsimile services) provided by your current mobile service provider may be lost and new value added services will be provided by or on behalf of iTEL.
 - (b) There may be costs and obligations associated with porting your mobile number away from your current mobile service provider.
 - (c) You may have an ongoing contract with your current mobile service provider which requires the payment of cancellation and/or termination fees to that mobile service provider if you port to iTEL.
 - (d) Your current mobile service provider may or may not disconnect your existing mobile service and/or value added services.
 - (e) If you are porting between GSM and CDMA or any other mobile platform, you may need to purchase a new handset.
 - (f) If you intend to use your existing handset, you may need to get it unlocked or reprogrammed prior to porting. You may also need to get a new handset.
4. You can only withdraw your authority to port prior to the Port Cutover Notification being received by iTEL from your current mobile service provider. Withdrawing your authority to port does not change your contractual obligations to iTEL under your mobile service application.
5. iTEL does not warrant that it can port your mobile number from your current mobile service provider. Your current mobile service provider may reject the request to port, if the information you provide is incorrect or does not match the data held by them. In this case, iTEL reserves the right to correct the information and resubmit the request to port or dispute the rejection by your current mobile service provider. Additionally, in accordance with the MSP Code, a request to port may be rejected if:
 - (a) The request is for a non-portable mobile number; e.g. a cancelled mobile number.
 - (b) The MNP Code requires the request to be rejected; or
 - (c) iTEL cannot otherwise provide porting for that mobile number in the circumstances.
6. If your mobile number cannot be ported then you may accept a new mobile number from iTEL.
7. The Standard Hours of Operation under the MNP Code are AEST 8am to 8pm Monday to Friday and 10am to 6pm on Saturdays, excluding national public holidays, unless an extension of the Standard Hours is otherwise agreed under bilateral agreement between mobile service providers. Standard hours of operation may be affected by network outages or failures.
8. Acting in accordance with MNP Code and any other bilateral agreements, in the event of a Port, Withdrawal or Reversal to your previous mobile service provider, iTEL;
 - (a) is not responsible for any period of outage of your mobile service and/or any related or ancillary services; and
 - (b) does not warrant that your mobile number will be ported to iTEL within any specified timeframe; and
 - (c) to the extent permitted by law, including statutory warranties that apply under the Trade Practices Act, is not liable to you or any person claiming through you for any damage, loss, costs or expenses or other liability in contract, tort, or otherwise direct or indirect, for or in relation to the Port, Withdrawal or Reversal, including a negligent act or omission by iTEL.
9. If you wish to port your mobile number from iTEL to another mobile service provider, then you must contact that other provider to implement the port.
10. iTEL reserves the right to charge for porting your mobile number to or from iTEL.
11. I understand that iTEL collects personal information about me to assess my application and, if approved, provide services to me. I understand that iTEL may also use my personal information to provide me with details of other products and services. In order to provide services to me and provide me with the details of other products and services, I acknowledge that iTEL may disclose my personal information to other telecommunication services and equipment providers, iTEL's related bodies corporate, resellers, credit providers, credit reporting agencies, organisations to whom iTEL out sources services (such as mailhouses) and iTEL's partners and associations.

Name

Signature